



Trimble Access

Version 2019.11

December 2019

These Release Notes describe the new features and changes available in this release of the Trimble® Access™ software.

Resolved issues

- **Application error when scanning using a Trimble SX10 scanning total station:** We have fixed an issue where during an SX10 scan or on completion of an SX10 scan, Trimble Access would sometimes crash without an error log message, and the Windows wait cursor would show for some time. Trimble recommends that **all SX10 users upgrade to this release** to avoid loss of scan data due to this issue.
- **RTCM transformation grids:** We have fixed an issue where using particular RTCM transformation grids could result in coordinates in some locations not being transformed between grid, local, and WGS84 views.

Supported equipment

Trimble Access software version 2019.11 communicates best with the software and hardware products shown below.

For best performance, hardware should always have the latest available firmware installed. For more information on recent software and firmware versions, refer to the [Trimble Geospatial Software and Firmware Latest Releases document](#).

Supported controllers

The Trimble Access software runs on the following 64-bit controllers:

- Trimble TSC7 controller
- Trimble T7 or T10 tablet
- Supported third-party tablets

For more information on supported third-party tablets, go to <https://geospatial.trimble.com/product-and-solutions/trimble-access> and click **Downloads** to download the **Trimble Access for Windows Minimum Requirements** bulletin.

Supported conventional instruments

Conventional instruments that can be connected to the controller running Trimble Access are:

- Trimble SX10 scanning total station
- Trimble VX spatial station
- Trimble S Series total stations: S8/S6/S3 and S9/S7/S5
- Trimble mechanical total stations: C5, C3, M3, M1
- Trimble SPS Series total stations

- Spectra® Geospatial total stations: FOCUS® 35, 30
- Supported third-party total stations

The functionality available in the Trimble Access software depends on the model and firmware version of the connected instrument. Trimble recommends updating the instrument to the latest available firmware to use this version of Trimble Access.

Supported GNSS receivers

GNSS receivers that can be connected to the controller running Trimble Access are:

- Trimble integrated GNSS surveying systems: R12, R10, R8s, R8, R6, R4, R2
- Trimble modular GNSS surveying systems: R9s, NetR9 Geospatial, R7, R5
- Trimble SPS Series GNSS Smart Antennas: SPS585, SPS785, SPS985, SPS985L, SPS986
- Trimble SPS Series GNSS modular receivers: SPS85x
- Trimble Alloy GNSS Reference Receiver
- Spectra Geospatial receivers: SP60, SP80, SP90m
- FAZA2 GNSS receiver
- S-Max GEO receiver

NOTE –

- *Trimble Access 2019.xx does not support the SPS986 tilt compensation mode. Starting a survey will switch off the tilt compensation in the SPS986 receiver.*
- *Because Spectra Geospatial receivers use different GNSS firmware to other supported receivers, not all functionality in the Trimble Access software is available when a Spectra Geospatial receiver is in use. For more information, refer to the support bulletin [Spectra Geospatial receiver support in Trimble Access](#).*

Trimble office software

- Trimble Business Center
- Trimble Sync Manager

Installation information

To install Trimble Access 2019.11 onto a supported controller you must have Trimble Installation Manager installed on the controller and a Trimble Access software maintenance agreement valid up to **1 May 2019**.

Don't have a current license? You can still try out the software

We have made it easier for you to try out the latest version of Trimble Access. You can use Trimble Installation Manager to create a limited demonstration license and then install Trimble Access 2019.11 onto any Windows 10 computer. Demonstration licenses are limited to adding 30 points per job, however large jobs created elsewhere can

be opened and reviewed. Demonstration licenses allow connections to GNSS receivers and total stations for the first 30 days. After 30 days you can only "connect" to the GNSS emulator and manual instruments.

NOTE – You can only create a demonstration license for Trimble Access on devices that do not already have a Trimble Access license.

For more information, refer to the topic **To try out software** in the [Trimble Installation Manager Help](#).

Supported controllers

For list of supported controllers, see [Supported equipment](#).

To install the software

To download and install Trimble Installation Manager, connect the controller to the internet, and then go to www.trimble.com/tim.

To run Trimble Installation Manager on the controller, tap the **Search** icon in the Windows task bar and enter **Install**. Tap Trimble Installation Manager in the search results to open the Trimble Installation Manager. When you run the software, it updates itself automatically with the latest changes and software releases.

If you have existing Trimble Access data files on an old controller, you can copy them from the old controller to the **C:\Trimble Access Install upload folders** folder on the new controller and use Trimble Installation Manager to convert the files to the latest file formats and transfer them to the appropriate Trimble Data folders on the new controller.

For more information refer to the [Trimble Installation Manager Help](#).

To upgrade to a TSC7 from an older controller

To upgrade from an older controller to a new TSC7, you can relinquish your Trimble Access software license from an older controller that has current software maintenance and after your distributor has reassigned the licenses to your new controller, you can install Trimble Access to the new controller using Trimble Installation Manager. You can also use Trimble Installation Manager to convert data files copied from your old controller to the Trimble Access 2019.11 file versions and install them to the TSC7.

For more information, refer to the topic **To relinquish software licenses** in the [Trimble Installation Manager Help](#).

Updating office software

When you upgrade to version 2019.11, you may also need to use Trimble Installation Manager to update your office software so that you can import your Trimble Access jobs. If you use:

- Trimble Business Center, you do not need to use Trimble Installation Manager as all required updates are handled using the Check for updates utility provided with Trimble Business Center.
- Other office software such as Trimble Link™ to convert job files to other file formats, install the Trimble Installation Manager onto the computer where Trimble Link is installed and then run Trimble Installation Manager to install office updates.

Trimble Solution Improvement Program



The Trimble Solution Improvement Program collects information about how you use Trimble programs and about some of the problems you may encounter. Trimble uses this information to improve the products and features you use most often, to help you to solve problems, and to better meet your needs. Participation in the program is strictly voluntary.

If you participate, the TSIP software is installed on your controller. Each time you start the Trimble Access software, the Trimble Access log file is automatically sent to the Trimble server. The file includes data on what the Trimble equipment is being used for, what software functions are popular in specific geographical regions, and how often problems occur in Trimble products that Trimble can correct.

At any time, you can choose not to participate in the Trimble Solution Improvement Program by uninstalling the TSIP software. To do this, go to the Windows *Add or Remove programs* function on your controller and remove the TSIP software.

For more information, go to www.trimble.com/survey/solution_improvement_program.aspx.

For more information

To view the *Trimble Access Help* on the controller, press the  key on the keypad or tap  in the Trimble Access software and then select **Help**.

To view the *Trimble Access Help Portal* from any computer, go to <https://help.trimblegeospatial.com/TrimbleAccess/>.

Legal information

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